

For immediate release

Mouser Electronics Expands UK & Swedish Offices, Serving Customers with Localized Service

December 14, 2020 – [Mouser Electronics](https://www.mouser.com), Inc., the authorized global distributor with the newest semiconductors and electronic components, has recently expanded its offices and customer service infrastructure in the United Kingdom and Sweden.

In the UK, Mouser's new office opened during early September in High Wycombe. The new location has increased the floor space threefold compared to its previous office space. Among the many features of the modern, well-designed space, one of the most notable is the accommodation of a new Service Excellence Training Centre.

"We have created a vastly improved working environment for our UK-based staff and also for our customers when we can safely welcome them back," said Graham Munson, Vice President of EMEA Customer Service at Mouser Electronics. "While designing the new office space we have placed a great emphasis on creating a friendly, modern working environment. We strongly believe that when our team is happy, it will be reflected in an excellent service-oriented experience provided to our customers."

In mainland Europe, Mouser's Swedish office moved from its previous location in Stockholm to the coastal city of Malmö in November 2020. The new location is also close to the Danish capital Copenhagen, which provides better coverage for the entire region.

"Being only 10 minutes' walk from the Malmö train station, we have invested in a state-of-the-art facility, and we are now looking to hire new service team members to further support our Nordic and Baltic customer base," said Munson.

Despite the challenges brought on by the global pandemic of 2020, Mouser has placed a continued emphasis on providing excellent customer service and technical support. Mouser has a total of 27 customer support locations across Europe, the Americas and the Asia/Pacific region to provide specialized customer support in the customer's language. In an approach it calls "glocal," Mouser delivers localized services globally. Service and technical support is offered via phone, email, and live web chat.

To find a full list of Mouser offices around the world, visit <https://www.mouser.com/Contact/GlobalBranches>.

As a global authorized distributor, Mouser offers the world's widest selection of the newest semiconductors and electronic components — in stock and ready to ship. Mouser's customers can expect 100% certified, genuine products that are fully traceable from each of its manufacturer partners. To help speed customers' designs, Mouser's website hosts an extensive library of technical resources, including a [Technical Resource Center](#), along with product data sheets, supplier-specific reference designs, application notes, technical design information, engineering tools and other helpful information.

About Mouser Electronics

Mouser Electronics, a Berkshire Hathaway company, is an authorized semiconductor and electronic component distributor focused on New Product Introductions from its leading manufacturer partners. Serving the global electronic design engineer and buyer community, the global distributor's website, Mouser.com, is available in multiple languages and currencies and features more than 5 million products from over 1,100 manufacturer brands. Mouser offers 27 support locations worldwide to provide best-in-class customer service in local language, currency and time zone. The distributor ships to over 630,000 customers in 223 countries/territories from its 1 million-square-foot, state-of-the-art distribution facilities in the Dallas, Texas, metro area. For more information, visit <https://www.mouser.com/>.

Trademarks

Mouser and Mouser Electronics are registered trademarks of Mouser Electronics, Inc. All other products, logos, and company names mentioned herein may be trademarks of their respective owners.

+++

For press inquiries, contact:
Sally Pickering, Publitek
Account Manager
+44 (0) 1582 390 980
Sally.Pickering@publitek.com

For further information, contact:
Kevin Hess, Mouser Electronics
Senior Vice President, Marketing
+1 (817) 804 3833
Kevin.Hess@mouser.com