Digi Remote Manager features and subscriptions

Feature	Description	Digi RM Standard	Digi RM Premier
VIEW AND GROUP DEVICE INVENTORY	Add devices to a group to logically organize and manage them.	✓	✓
UPDATE INDIVIDUAL DEVICE SETTINGS	Configure an individual device by using the built-in configuration interface or loading configuration files.	✓	✓
UPDATE DEVICE SETTINGS IN BULK	Multi-select devices in the list and load configuration files onto them. This is a basic configuration method, not as powerful as scheduled operations or Configuration Manager.	✓	✓
CUSTOM CONFIGURATION AND INSTALLATION SUPPORT	Automatically load configuration and firmware onto a device when it first connects to Digi Remote Manager® (Digi RM).		✓
CONFIGURATION MANAGER	A very powerful feature that can create a snapshot of a unit's configuration, firmware and file system contents, then propagate it to other units for the purpose of rolling out a configuration or firmware change and managing security compliance.		✓
UPDATE INDIVIDUAL DEVICE FIRMWARE	Click on a device in a list and upgrade the firmware.	✓	✓
UPDATE DEVICE FIRMWARE IN BULK	Multi-select devices in the list and load firmware onto them.	✓	✓
DEVICE HEALTH METRICS	Devices can push their "health metrics" to Digi RM which can then be used to trigger alarms and show status on a global dashboard, and can be viewed in detail on a device's dashboard to aid troubleshooting.	✓	✓
ALARMS	Configure alarms to trigger based on health metrics, connection status, data usage, configuration status and other factors.	✓	✓
MAPPING	See the location of your devices in real time in the Devices page in Digi RM.	✓	✓
FILE SYSTEM ACCESS	Use the File Management page in Digi RM to access and load files onto your devices.	✓	✓
NOTIFICATION CENTER	Get notified of all new firmware updates and any relevant information to your account.	✓	✓
SMS REMOTE COMMANDS/OUT-OF-BAND MANAGEMENT	Supports sending and receiving SMS messages between Digi RM and a Digi RM-registered device.	✓	✓
AUTOMATICALLY MANAGE DEVICE SECURITY COMPLIANCE	Use the Configuration Manager feature to ensure that the configuration, firmware and files loaded onto a device remain compliant with the "gold standard." Configuration Manager can be configured to create an alarm and/or correct noncompliance if a device is found not to be compliant. This important security feature prevents outside tampering.		✓
SM/UDP	The SM/UDP (Short Message/User Datagram Protocol) feature allows devices to leverage the very small data footprint of Digi RM SM protocol over UDP.		✓
CARRIER INTEGRATION	Utilize information from cellular carriers to facilitate SIM provisioning, SIM activation/deactivation, data usage reporting and alerting (from carrier rather than device perspective).		✓
ON-DEMAND REPORTS	Create PDF reports containing health metrics and other data.		✓
SCHEDULED OPERATIONS	A very powerful mechanism to schedule complex tasks to be carried out on devices or groups of devices — immediately, at a specific time anddate, or on a recurring basis.		✓
SUB-ACCOUNTS	Create sub-accounts that can be managed from the parent account. Sub-accounts allow the parent account owner to restrict which device sub-accounts users can access.		✓
WEB SERVICE APIS	Link programmatically to Digi RM using RESTful web service APIs. This facilitates the ability to send data from Digi RM (or devices connected to Digi RM) to third-party systems such as AWS or Azure, and connect Digi RM to a customer's own CRM or management platforms.		✓
DATA STREAMS	Allows you to store time-series data in Digi RM that can be retrieved later by an external application using web services.		✓

*Sign up for a free 90-day trial at myaccount.digi.com.

For more information about Digi Remote Manager, visit www.digi.com/digi-remote-manager

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