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Update general customer information – COVID-19 (Corona Virus)

Dear customers,

Since the current situation, even after the latest news about the increased outbreaks in Northern Italy and the "NATIONAL RED ALERT" in South Korea, is almost impossible to assess, we at Würth Elektronik eiSos are constantly working in all teams on the best possible handling of the constantly changing conditions.

Even though many of the companies in China have already resumed operations, unavoidable restrictions are still occurring. We are working on restoring full production capacity, which is proving challenging due to the still very limited public life in China. We are also currently critical of the existing restrictions in raw material procurement and transportation. For this reason, we believe that further shortages can be expected in the coming weeks.

According to the information currently available to us, the situation remains tense and there will be further possible delays. Würth Elektronik remains at the position that if there are restrictions in the production of the Asian plants and therefore you cannot be supplied in time, we consider the current case as force majeure. This disease outbreak has also been classified by the WHO as an international health emergency.

We are in close contact with our teams in Asia and are constantly re-evaluating the situation according to the latest information. We do our best to serve all confirmed orders through the existing warehouses and stocks. As the current situation can only be evaluated at very short notice and the consequences of the whole situation are very difficult to estimate, we ask you to consider delays in delivery of our products and to take these into account in your planning.

Our supply chain management, production and also our sales department are working on solutions to compensate for the current situation as best as possible and to avoid noticeable shifts.

If you have any questions, please contact the responsible colleagues in the sales departments.