



## **TAMURA CORPORATION OF AMERICA**

1040 SOUTH ANDREASEN DRIVE, STE. 100 • PHONE: (951) 699-1270 • FAX: (951) 676-9482  
ESCONDIDO • CALIFORNIA • 92029

# Sales Information Bulletin

Number: SIB 2020-02

Date: 03/20/2020

**Subject: COVID19 Update – California ‘Stay at Home’ Order**

### **Customers of Tamura Corporation of America**

Firstly, we all hope that yourself, your colleagues and your families are safe at this difficult time and continue to remain so.

As you will all be aware on March 19<sup>th</sup> California Governor Newsom announced a Statewide stay at home order for all Californians, which came into effect on March 20<sup>th</sup>.

This means that currently our offices in Escondido will remain closed. However, we have several our staff that are already connected remotely and will add additional resources over the next few days. Please continue to communicate with your usual contact by email and we will ensure that all your orders are processed, and we answer any queries that you may have as best as we can at this time.

Regarding products that are manufactured in our Mexico facility in Tijuana, this facility remains open and fully operational at this time. In the short term we are not anticipating impact to our material supply chain, most of our materials are either sourced in Mexico or from outside California, the transportation continues and the border remains open for trade, though the transit time maybe extended due to additional checks.

Regarding products that are coming from Asia, we are now seeing a slow recovery of our facilities in China and they are focusing on reducing shipment backlogs. We have now received notification that our facilities in Malaysia and Philippines are now facing a closure due to COVID19 movement restrictions. We are working on understanding the impact of this to individual customers and will advise further details early next week.

We will continue to ship product to the USA and with the support of our partner, Yusen Logistics, these will be either stored at their Long Beach facility or they will segregate



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products and make them available for collection from their warehouse on an FCA basis or making transport arrangements for onwards transit if this is required.

We will continue, to the best of our abilities to support your business as we move forward. These are difficult times that none of us have experienced before, so please be patient with us, we can assure you your business is important to us.

Thanks for your understanding.

A handwritten signature in black ink, consisting of several overlapping loops and a long horizontal stroke extending to the right.

***Jonathan Parker***  
**Chief Operating Officer**