



January 30, 2020

Dear valued customers,

Subject: Possible impact on our business due to outbreak of new coronavirus

Thank you very much for your business to Panasonic Industry.

An outbreak of respiratory illness caused by new coronavirus which first identified in Wuhan, Hubei Province, China is now spreading in growing number of other international locations. Panasonic is making every effort, putting the first priority on the safety of life of our employees as well as our customers and business partners to minimize the impact on our business according to authority instruction from related local ministries as well as Chinese government.

Although the situation is unpredictable at this moment, it seems to be inevitable to be impacted on our supply chain including but not limited to material procurement from our suppliers and manufacturing at our factories in China, and other overseas manufacturing operation using imported material from China, due to extended Chinese New Year holidays by local authority directives.

We will keep you posted the latest status, and work hard to improve such critical situation as soon as resume operation at each concerning factory locations.

We do appreciate your thoughtful understanding and continued support to us.

Sincerely,

Yoshitaka Teraoka
Vice President,
Industrial Solutions Company
Panasonic Corporation

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