



**Omron Electronic Components LLC**

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**Coronavirus Update for the week of March 23, 2020**

Dear Omron Customer,

At Omron Electronic Components - Americas, we recognize the need for the most current communication, regarding the impact of the Coronavirus on our organization, especially as it relates to your customer orders. In lieu of completing surveys, please accept a weekly update, in the form of this letter, from the corporate office for Omron Electronic Components - Americas. Information shared in this communication concerns Omron Electronic Components – Americas and EMC factories only, and is not a statement concerning Omron Corporation as a whole, nor any other Omron business company.

*Locally, Omron Electronic Components - Americas has implemented a temporary Remote Work Policy which requires employees based out of our corporate office to work remotely until at least March 27. Although not an official Omron policy, our Remote Work Policy directive will likely continue until at least April 7 to align with Illinois Governor Pritzker's statewide "stay at home" order.*

Our US 3PL warehouses are operating "business as usual" as of this morning. *However, deliveries into many areas are currently stopped or severely reduced due to the shutdown of nonessential businesses. As the list of states, cities, and counties is unfolding continuously. Omron Customer Operations and Sales departments are working with customers in the affected areas to determine if any adjustments are required due to the pandemic.*

At Omron EMC factories, we continue to take measures to keep our employees safe, including taking temperatures at factory gates and having ample supply of masks and disinfectant available for use.

Attendance at our China production facilities continues to improve as recruiting for additional employees is underway. *Production performance is up to approximately 90%, with some daily variance with line changes & maintenance routines.*

Regarding logistics, we have been notified that cargo flights out of China have increasingly tighter capacity.

*Last week we shared that our factory in Malaysia would be closed from March 17 – 31. However, with governmental guidance, this factory has been able to restart production and shipments on a very limited basis starting March 23.*

*Following government orders, our facilities in Italy have ceased production as of March 23. The suspension is currently in effect until April 3.*

If you have a specific concern, please contact your Customer Service Representative with the part number and order number. We at Omron will continue to monitor the impact of the Coronavirus upon all our production facilities, the logistics of getting product here and the situation at our US warehouses. Additional information will be shared weekly.

Thank you & Best Regards,

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**Kris Whitehouse**

Vice President of Sales, Americas

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