



NICHICON CORPORATION

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March 27, 2020

Subject : Force Majeure due to COVID-19

Dear valued customer,

As you are well aware, the COVID-19 virus has become a global problem that has resulted in numerous mandatory closures throughout the world. As an example, Nichicon's Malaysia facility has been closed by Malaysian government order and will remain so until April 15th which is causing delays in our shipments to customers.

Also, since airlines have cancelled many flights it is becoming extremely difficult to find the space to ship goods by air freight. This situation has caused skyrocketing freight rates that are being revised daily.

The above circumstances were totally unforeseeable and beyond Nichicon's control. Therefore, we are left with no choice but to declare a force majeure event and to let you know there may be delays in our shipments to you. Nichicon is reserving its rights with respect to increased costs as a consequence of the COVID-19 situation.

Of course we want to minimize cost exposure for our customers and we will do anything possible to do so. However, under these circumstances, we regrettably need to ask for your understanding and cooperation for the following:

- a. Understand the current critical situation is making us choose the most reasonable delivery method in order to avoid abnormally high air freight costs.
- b. Understand the current critical situation requires us to ask you to bear the freight cost in the event you need goods by air freight.

Please know that Nichicon is doing its best to maintain a healthy and safe work environment for our employees as we work to fulfill our customer's orders in a timely fashion while still complying with all government mandates. Our local sales teams are already reaching out to our customers but please feel free to reach out to your Nichicon contact with any specific needs during this difficult time.

Sincerely yours,



Masanobu Seki
GM, Capacitor Business HQ
NICHICON CORPORATION