

April 2nd, 2020

Kontron North America

Information about COVID-19 / status 04/02/2020

Dear valued customer,

We would like to inform you about the impact of COVID-19 on our supply chain and operations:

Kontron North America is a supplier of products that are part of critical infrastructure, thus allowing Kontron to continue to operate in both locations, San Diego USA and Montreal Canada. Production, Logistics and Repair Services continue at normal capacity while strictly following guidance for a safe operation, including social distancing, sanitizing workstations, frequent hand washing/hand sanitizer, etc.


About 70% of our employees are working from home right now, depending on function employees come daily or sporadically, as their work requires. This also minimizes the risk for our employees that are in the site every day.

Kontron North America (KNA), is following Company and local authorities guidance and a Coronavirus Management Team meets regularly and provides internal updates as necessary.

Our Contract Manufacturer's in APAC and North America are at or near full capacity and we continue focused on getting confirmed dates on all our backlog products. However, we are seeing and receiving information about constrains in transportation; it is still difficult to measure the impact of this situation but we will contact you in case your schedules are affected.

As always, in case you have any questions, feel free to communicate with your usual Kontron contacts (Program Manager, Sales Support, and Regional Sales Manager) who will provide you with available details on your orders and projects.

Yours sincerely,



Thomas Ebner
General Manager Kontron America
SVP Operations North America



Matthias Huber
SVP Sales & Marketing North America