



25th March 2020

Dear Valued Customers,

As COVID-19 continues to spread across the globe, our priorities are the safety and well-being of our employees, customers and partners, families, and the communities in which we live and work. Since the UK Government announced further measures to slow the spread of Covid 19, IQD have implemented further practices to protect our employees as best we can.

With immediate effect all our office based staff are now working from home. We are still able to process orders, reply to enquiries, offer full application support and place orders with our factories.

However, although our warehousing and testing operations will continue to run it will be with minimum staffing levels and as a result IQD warehouse will only be dispatching products on Mon, Tue and Wed. IQD Test and Engineering facility will only be operational on Thurs and Fri. Whilst we appreciate this may cause some delay to the dispatch of our products, by imposing these restrictions to our services this will minimize social contact and sharing of communal equipment.

The global disruption to scheduled flights, has reduced global air freight capacity, which will result in some increased transit times. Currently we are experiencing a weight limit on some routes, but our Supply Chain partners are increasing the frequency of shipments to minimize the effect of this restriction.

Please continue to contact IQD Frequency Products through the main switchboard number (+44 1460 270200), where calls will be directed to the right contact, failing this please email your contact or the general IQD email address.

Thank you for your understanding.

Colin Smith

Operations Director