

## Policies/Notifications

Effective Date: March 20, 2020

Number: 0067

*Subject: FLIR Imagers for Elevated  
Body Temperature Screening*

Dear valued FLIR partner:

We continue to receive a significant number of questions regarding the use of FLIR products related to the Coronavirus, and I wanted to clarify the use of our solutions for this purpose.

FLIR Systems' thermal cameras are not medical devices. They do not detect the Coronavirus or fevers. They are extremely effective, however, at detecting deviations in the external temperature of objects and people. With this capability, FLIR thermal cameras or non-contact thermometers are commonly used as non-contact screening tools to detect differences in skin surface temperatures and pattern changes. In fact, FLIR has received approval for certain cameras from the United States Food and Drug Administration (FDA) to screen in high-traffic public places like airports, train stations, and subway stations. During the screening process, to obtain an accurate temperature reading, it is recommended that the camera focus on a single person and the intended target be as close to the camera as possible. If a person has been detected with an elevated body temperature during screening, those individuals should be further examined with a medical device to verify if they have a fever.

It is very important that not communicate to the general public that thermal imaging technology detects the Coronavirus or fevers. FLIR cameras detect elevated body temperature only.

Additionally, and related to the marketing of FLIR products and the Coronavirus, we have seen some partners bundle FLIR products with other manufacturers' software or hardware and marketed the combined product under a different brand name. This is not permitted as part of FLIR Systems' brand policy. If you are engaging in this practice, please stop immediately.

FLIR is once again humbled that our products are being utilized to help play an important role in mitigating the spread of the Coronavirus, as it aligns with our mission to create technologies that help professionals make more informed decisions that of saving lives and livelihoods.

Thank you for your continued support of FLIR

Sincerely yours,



Don Turano  
VP, Global Sales & Marketing