



<https://www.digi.com/coronavirus>

*March 26, 2020*

We recognize this is an unsettling and unprecedented time. As the worldwide COVID-19 situation rapidly evolves, Digi is closely monitoring developments related to the spread of the virus, and our priority remains the safety of our employees, customers and partners.

To our valued customers and partners, we are committed to supporting you and meeting your needs during these uncertain times. Several days ago the Department of Homeland Security (DHS) published a listing of essential businesses that it recommends be authorized to continue operations during the pandemic in order to support a functioning society. To date each U.S. state that has implemented a shelter in place order has utilized the DHS listing of essential businesses to determine what companies should maintain operations. Digi clearly falls within the DHS listing and we are maintaining operations while working to assure the safety of our employees.

Across the globe we are taking preventive measures to ensure our resiliency. Whenever possible employees worldwide are working from home. Employees whose jobs require them to come into a Digi facility are practicing proper social distancing and working in smaller shifts. Facilities are being cleaned frequently and we have taken steps to assure packages are either quarantined for a sufficient amount of time or are sanitized before they are opened. We are also properly configured with tools and systems that will enable us to maintain a dynamic work environment where the significant majority of employees are unable to travel and must work remotely.

We remain well-positioned. We are diligently working to ensure that our [supply chain](#) remains intact and that any interruptions do not impact your projects and timelines. We have strong partnerships, and we are leveraging our 35 years of experience to provide you with the best and most current information. At such a time, open dialogue is more important than ever. Whether in the office or working remotely, we are committed to serving the needs of your business.

Digi has been and remains a well-financed company. Our history of profitability, strong banking relationships, and public company status provide confidence and transparency. While we are centered on protection and prevention, we are also planning for the restart and rebuilding that will eventually occur. We are learning from our presence in countries that have seen similar epidemics before, to ensure that we return to normal as quickly and effectively as possible.

We at Digi are confident in our business continuity plans, in the actions we are taking, and in our leadership and preparedness measures. We will continue to monitor developments in this global health crisis and take necessary actions.

Thank you for your continued trust in Digi, and stay healthy.