

TTI, Inc.
ATT: Steve Summers
Ganghoferstrasse 4

82216 Maisach-Gernlinden
Germany

Date: 18/02/2020

Dear Sir or Madam,

In accordance with our contractual and legal obligations, we would like to hereby provide official written notice to you that there is the possibility of delay in our shipments to you due to the Corona Virus issue, and that this issue is “act of God” or “force majeure”, with all the legal consequences of this classification (including, but not limited to, a lack of liability on ALPS’ part).

Specifically, our current information indicates that while our factories both in China and elsewhere are open and functioning, there are some key suppliers who may not be able to deliver as scheduled.

This written notification is a formal notification only – our employees have and continue to be in touch with your staff to work towards a best possible solution. Further updates will be kept at the working level, as – as you know – this is an ongoing situation which is changing rapidly.

As a valued customer, please be assured that we are taking all reasonably possible measures to try to reduce the disruption to you as much as possible and to meet our requirement to minimize damages. This issue is currently top priority at ALPS. Nonetheless, if you believe there are further steps that could be taken to minimize the damages that you might suffer, we remain as always available for discussion.

Kind Regards

Wilfried Baumann
President
ALPS ELECTRIC EUROPE GmbH