



ATS ADVANCED
THERMAL
SOLUTIONS, INC.
Innovations in Thermal Management®

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Dear Valued Customers,

In response to the 2019-nCoV Coronavirus outbreak in China, the associated extension of the Lunar New Year holiday and current service interruptions on both inbound and outbound FedEx, DHL and UPS shipments between the United States and mainland China, we want to inform you of potential shipment delays in the upcoming week.

We anticipated that any extended closure may result in shipping delays of products or components manufactured and/or warehoused in China. However, due to the excellent support that ATS receives from its distribution partners, as well as its own manufacturing facility in Norwood, Massachusetts, we anticipate the impact on shipments to be minimal. Please contact us at atspos@qats.com if you require updated delivery assistance to meet your required demand. Please also visit www.qats.com for our distribution partners who may have product in stock to support you during this time.

ATS continues to monitor the situation daily and our teams are working closely with our manufacturing partners and facilities in China with respect to implementation of our post-holiday production schedules. In the interim, we do encourage you to contact us for any material requirements in Q1-Q2 2020 so that we may plan production in alternate locations to eliminate or minimize shipment delays to your facilities.

ATS remains committed to support you with timely product delivery through global partnerships and our USA factory to meet your current requirements.

Best regards,


Sharon Koss, VP of Operations
Advanced Thermal Solutions, Inc