



Overview

Presentation	The Software Support Contract provides 24x7 telephone technical support, all software updates that are available during the term of the contract and development of multi-vendor snmp device support. An individual software support contract is required for each StruxureWare Data Center Expert server appliance and license purchased.
Lead time	Usually in Stock

General

Provided Equipment	1 Month contract
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Offer Sustainability

Sustainable offer status	Green Premium product
REACH Regulation	REACH Declaration
EU RoHS Directive	Pro-active compliance (Product out of EU RoHS legal scope) EU RoHS Declaration
Mercury free	Yes
RoHS exemption information	Yes
Environmental Disclosure	Product Environmental Profile
Circularity Profile	End Of Life Information
Optimized Energy Efficiency	Energy efficient product
Take-back	Take-back program available

Contractual warranty

Warranty	18 months
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